### Our team

#### **Our Dentists**

Mr Annibale Coia GDC 57894 BDS (Glasgow) 1983 DGDP (UK) 1997 MGDS (Glasgow) 2007

Mrs Anna Lang GDC 68328 BDS (Dundee) 1992 MSc (Glasgow) 2001 MJDF RCS (Eng) 2009 MRCPS (Glasg) 2010

Miss Chiara Blair GDC 270897 BDS (Dundee) 2017

## **Our Dental Hygienist**

Mrs Marie Dorrian GDC 2441 RDH (Glasgow) 1982

### Our Dental Nurses and Admin. Team:

Danielle S. Shaw RDN NC 2013 Caroline Coghlan RDN NC 2003 Tricia Davies DipDN 2013 Nicole McGregor RDN NC 2009 Cheryl Webster SVQ DN 2016 Danielle O'Brien SVQ DN 2017

NHS Greater Glasgow and Clyde, Oral Health tel: 0141 232 9704. You may be exempt from NHS charges, please ask us.

#### **How to Find Us**



7 Partick Bridge Street

On foot: The practice is located on the first floor of a red sandstone tenement building, on one corner of Partick Cross above the Three Judges Pub. Access by tenement staircase only.

**Underground:** Kelvin Hall stop is just 75 metres away.

**Rail:** We are only 10 minutes' walk, east of Partick Station

Car: Parking is available in some surrounding streets but can take time to find a space, leave plenty of time if coming by car. Traffic wardens are around!

# Coia & Associates Family Dental Care

1/2 7 Partick Bridge Street Partick Cross Glasgow G11 6PN

tel: 0141 339 5343

e: <u>info@coiaandassociates.com</u> w: <u>www.coiaandassociates.com</u>

Please read and keep this leaflet as a guide to our practice.





## Our philosophy

We pride ourselves on being a friendly and caring team who aim to provide quality, affordable dental care. We will also help and encourage you to maintain good oral health. We warmly welcome you to our practice.

#### **Our services**

We can meet all your dental needs in a caring manner, with a full range of routine, cosmetic and preventive dentistry.

Mr Coia and Mrs Lang offer private dentistry to those joining the practice. When your mouth is healthy we can offer membership of Denplan, which is a monthly payment plan to maintain your dental health. Denplan also covers you for unforeseen dental emergencies both here and abroad. Each year we have a new dentist who offers NHS care to those joining the practice. They are mentored by Mr Coia under NES Vocational Dental Practice Scheme.

If you would like to enhance your smile do ask us about **tooth whitening** and tailor - made options for a **whiter**, **brighter smile**.

We can offer exceptional, **natural dentures** to restore a beautiful smile. We also provide **sports mouth guards** and can recommend referral for implant dentistry or orthodontics if needed.

We are a kind, caring and child friendly practice.

## Our dental hygienist

Our practice Hygienist is Marie Dorrian. She is highly skilled in the **treatment of gum problems** and can provide you with a tailored plan to maintain good oral health for a lifetime. These visits are available privately or are covered through Denplan membership.

## Our practice and your safety

The whole practice team are up to date and actively involved in continuing their professional development. Mr Coia and Mrs Lang have undertaken advanced study and are able to provide complex dental care of a high standard.

Your safety is our priority. We have strict decontamination and infection control measures in place and follow government guidelines.

Do keep us informed if there are any changes to your medical health so we can continue to treat you safely.

## Our administrative matters

We will always give you a written estimate of the cost of your treatment; if this is not clear then do ask any of the team. We can offer a Medenta 0% finance scheme to spread the costs of treatment. We accept cash, cheques and cards including American Express. Payment is due in full on completion of treatment. Patient records are stored securely. You can request access to your records if required, in writing.

## Your input

Do let us know how we are doing by using our **comments** box in the waiting room, drop us an email or discuss anything with us in person. If you have any questions about any aspects of your dental care please do not hesitate to ask one of the team.

## Our availability

Monday&Thursday 9am – 6.00pm Tuesdays&Wednesday 9am – 5.30pm Fridays 9am – 3.15pm

If you have a **dental problem** during working hours please contact Reception as early as possible that day so we can arrange to see you.

Out of hours if you have severe pain, trauma, swelling, spreading infection or bleeding, then please telephone 0141 339 5343 to access the emergency number or check www.coiaandassociates.com

## **Cancellations and missed appointments**

Please give at least 48 hours' notice to cancel your appointment. A fee is charged for late cancellations and failed apts.

**Disabled facilities** Access is only via tenement steps to first floor. Interpreter services for hard of hearing are available and we have a hearing loop.

Other language interpreters on request, by calling 0141 347 8811.

We take great care with your personal data. Our Privacy Notice can be viewed at <a href="https://www.coiaandassociates.com">www.coiaandassociates.com</a>